

MARIA BEERMANN-FOAT, PHD

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Top-performing Chief of Operations with 20+ years of diverse and progressive experience guiding effective teams and generating quality outcomes at both the administrator and field provider levels. Confident assurance of strategic program development and compliant enforcement of organizational policies and procedures. Track record of excellent support and consult to senior executives, partnering cross-functionally in achieving fiscal success and optimal performance while effectively and actively engaging with both employees and the greater community. Consistent success as conflict resolution manager concerning public complaints and ancillary agency concerns.

VALUE OFFERED

- ❑ Executive Level Leadership
- ❑ Superior Interagency Communications
- ❑ Innovative Project Management
- ❑ Cohesive Goal Development
- ❑ Government Finance & Budgets
- ❑ Ethical & Compliant Programming
- ❑ Conflict Resolution Management
- ❑ Influential Teamwork & Mentoring
- ❑ Spanish Language Fluency

CAREER HIGHLIGHTS

EUGENE SPRINGFIELD FIRE DEPARTMENT (ESF), Eugene, OR, Jan 2022 - Present

Mission is to serve our communities by protecting life, preserving property and the environment through prevention, education, rescue, fire suppression, and emergency medical services.

EMS Training Coordinator (Jan 2022-Present)

Serving as program manager and educator with responsibilities of strategic planning, project management, quality assurance, budget allocation, and personnel management. Recruited by department to assist during design and implementation of new single-role EMS system.

- ❑ **Coordinate and conduct single-role EMS academies** for EMS system re-design for the Eugene Springfield (OR) response area with continual strategic planning of the single-role EMS system involvement with Executive Team
- ❑ **National presenter** for multiple organizations including NAEMT, Lexipol, and Fitch & Associates on topics related to workforce recruitment, retention, leadership, and industry analysis.
- ❑ **Established ESF as a Regional Training Center** educating emergency responders in the pacific northwest.
- ❑ **Lexipol Professional Award of Recognition (2023)** for collaborative projects to keep EMS providers throughout the nation informed and engaged during the pandemic.

JOHNSON COUNTY MED-ACT EMERGENCY MEDICAL SERVICES, Olathe, KS, 1990 - 2021

Ensuring the best possible outcome for every medical emergency as a 911 Advanced Life Support agency, serving 600K+ residents in 18 cities within Johnson County and neighboring counties.

Captain/Field Training Officer → Battalion Chief of Operations (Retired) (2012-2021)

Act as creative problem solver, seeking innovative methods in fast-paced, high-stress situations while ensuring adherence to department policy, procedure, and ethics. Deliver concise interagency communications with a special focus on obtaining and maintaining cooperation. Act as Operations Division liaison with County Medical Director concerning clinical/ethical issues. Manage conflict resolution concerning public complaints and ancillary agency concerns. Contribute to the organization's leadership team (including executive level staff) which serves to identify, recommend, and achieve solutions for issues such as annual performance appraisals, unit deployment modeling, budgetary concerns and planning, equipment purchases, managing interagency concerns and projects, personnel management, and strategic planning.

- ❑ Maintained a **personal reputation for quality outcomes, continual improvement, and collaborative partnerships** across agencies while also providing project management for change initiatives.
- ❑ Received the **Fitch & Associates LLC 2019 Emerging Leader Award**, presented at the **Pinnacle EMS Leadership National Conference**.
- ❑ **National level speaker**, presenting on **managing the multigenerational workforce and HR related issues**.
- ❑ Accepted opportunity to become a **regular article contributor and SME for EMS1.com**, a nationally recognized online news and information resource in the emergency medical services community.
- ❑ **Helped establish diversity and equality initiatives** to ensure county services and opportunities as accessible to all county citizens as part of Johnson County's Diversity and Equality Committee.
- ❑ **Oversaw the daily supervision and leadership** of emergency medical service providers responding to 911 calls.

Battalion Chief of Training (2011-2012)

Served as manager and primary educator with responsibilities of working with State EMS Bureau to train and recertify personnel. Designed courses and instructed individuals in both classroom and online environments.

- **Conducted 130+ continuing education sessions annually** to prepare for training of over 300 emergency medical providers on a monthly basis in Johnson County.
- **Reconfigured** the CE database entry process resulting in an **84% reduction in man hours and an increased annual cost savings.**
- **Led the annual certification renewal process** for 140+ emergency medical service providers within the Kansas certification system and the national certification system.
- **Program manager** for the Basic Life Support program to train and certify all fire department personnel in Johnson County during **major certification transition** to new national criteria.

Division Chief of Quality Management (2008-2010)

Executive Team member responsible for departmental strategic and budgetary planning activities. Monitored provider compliance of policies and procedures. Served as primary conflict resolution manager. Established and tracked performance measures for clinical and operational activities.

- **Created and published high quality annual reports** through use of innovative methods and suppliers which prompted a **70% reduction of the original allotted budgets** (40% in year one, additional 50% in year two).
- **Project Manager** for various projects including the implementation and maintenance of ImageTrend electronic patient reporting software program which was **used by 400+ emergency providers.**
- Created and **managed 15-20 key performance indicators** for the organization with items such as **clinical performance goals, system coverage goals, and financial projections.**
- **Educated personnel** on actions required to **impact organization results.**
- **Spearheaded strategic planning activities** through an economic recession period as part of small executive team.

Lieutenant Paramedic – Adjunct Faculty (2003-2008)

Paramedic - Community Education Officer – Website Administrator – Public Information Officer (1999-2003)

ADDITIONAL WORK EXPERIENCE

NATIONAL ASSOCIATION OF EMERGENCY MEDICAL TECHNICIANS (NAEMT), **Director, At-Large**, 2022 - Present
 FITCH FOUNDATION, **Board of Directors**, 2022 - Present
 NATIONAL FIRE ACADEMY, **Contract Instructor and Course Developer**, Emmitsburg, MD, 2011 - Present
 JOHNSON COUNTY COMMUNITY COLLEGE, **Paramedic Program Lab Clinician**, Overland Park, KS, 2004 - 2010
 KANSAS EMERGENCY MEDICAL SERVICES ASSOCIATION (KEMSA), **Website Administrator**, KS, 2004 - 2006

ACADEMIC BACKGROUND – CERTIFICATIONS – TECHNICAL SKILLS

PhD in Organization Management, CAPELLA UNIVERSITY, 3.71 GPA
Master of Business Administration, MIDAMERICA NAZARENE UNIVERSITY, 3.75 GPA
Bachelor of Science in Business Management, BAKER UNIVERSITY, 3.79 GPA

City and County Management Certificate, University of Kansas
 Ambulance Service Manager Program, Fitch & Associates
 Six Sigma Green Belt Certificate, Johnson County Community College
 Emergency Management Certifications: ICS 100, 200, 300, 400 & IS 700, 800
 Paramedic Certification (1998-Present)

*Microsoft Office | Adobe Programming | Windows & MAC Systems | HTML Web Design
 Python and R Programming Tools for Data Analytics (in training)*

PROFESSIONAL ORGANIZATIONS & COMMUNITY SERVICE

Kansas Governor’s Advisory Committee on Trauma, 2020-2021 (Term)
EMS1.com News, *Columnist & Editorial Advisory Board Member* (2020-Present)
NAEMT EMS Workforce & Membership Committees, *Committee Member* (2021-Present)
International Journal of Paramedicine, *Editorial Board Member & Scientific Reviewer* (2022-Present)

International City and County Management Association (ICMA), 2018-Present

National Association of Emergency Medical Technicians, 2001-Present

National EMS Management Association (NEMSMA), 2018-Present

National Association of EMS Physicians (NAEMSP), 2022-Present

Johnson County Government Toastmasters, VP of Education

Citizen Assist Program, Department Liaison/Manager (2008-2011)

BLS for Fire Departments, Program Manager (2011-2012)

JC SafeKids | Toastmasters International | Mission Lifeline Committee | JC Physician's Committee

American Society for Quality (ASQ) Kansas City Section | JC Public Information Officers Committee

JC Fire & Burn Prevention Committee | Kansas Area Government Webmasters Assn | Kansas State ImageTrend Users