



How to Book the Frontline Medical Professionals Room Program

- Start by visiting your association portal and logging in (if applicable). Then find the link to the Hilton and American Express Frontline Medical Professionals Room Program.
 - To limit fraud and ensure that all rooms are booked by you, our medical heroes, we've restricted the booking page to only be accessible from your association site.
- Once on the site, use the search widget in the top right corner to view hotels with available \$0 rooms in your city.
 - Note: Bookings can be made for up to 7 consecutive nights at a time and are currently open through end of the program on May 31st. You may see discounted room rates as well in the event your hotel is sold out of free donated rooms.
- Once you select a hotel, you must continue to select the **FREE** or **DISCOUNTED** option on the subsequent Room Type and Rates pages. Additional rates and room types may display for a higher cost and are not eligible for the program.

Eligible (Donated):	FREE Frontline Medical Professionals Rooms Program <small>Pay when you stay. Change or cancel until the day before arrival for all bookings made through June 30.</small>	\$0	<input type="button" value="Book"/>
Eligible (Discounted):	DISCOUNTED Frontline Medical Professionals Rooms Program <small>Pay when you stay. Change or cancel until the day before arrival for all bookings made through June 30.</small>	\$284	<input type="button" value="Book"/>
Not Eligible:	FLEXIBLE RATE <small>Pay when you stay. Change or cancel until the day before arrival for all bookings made through June 30.</small>	\$355	<input type="button" value="Book"/>

- Some hotels may show an alert on the Update Your Rate page stating a resort fee/charge will be added. Note this will not be applied to your reservation for all FREE room rates.

Step 2 of 3

Update Your Rate

Daily Resort Charge will be added to the room rate and includes: Guest internet access (4 devices); beach services with chairs, umbrellas & towels; pool toys & games; two bottled waters daily; 50% discount for second entrée purchased at lunch & dinner; 15% off massage; local/toll-free calls.

- After you select the **FREE** or **DISCOUNTED** option on the Room Type and Rates pages, you will be prompted for Guest information. You may also be prompted for a credit card. For all **FREE** donated rooms, a credit card is collected only for incidentals while on property.
- After completing your reservation you will receive a confirmation email with all your details.
 - This will include a link to download the Hilton Honors app, so you can skip the front desk and use your phone to check-in, pick your room and open your hotel room door.