National Survey on COVID-19 Impact on EMS Agencies

Tuesday, April 21, 2020
891 Total Responses

49 States, DC, Puerto Rico and American Samoa

Date Survey Released: Wednesday, April 06, 2020
Q2: The location of EMS agency

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Q3: Type of service

- Paid
- Volunteer
- Combination
Q4: Type of Care:

- Response without...
- Response without...
- Response with Transport...
- Response with Transport...

Percentage distribution:

- Response without...: 0%
- Response without...: 10%
- Response with Transport...: 20%
- Response with Transport...: 90%
Q5: Delivery model of service
Q6: Type of Response

- 911 / Emergency...
- Inter-facility Transfer Only
- Mostly Inter-facility...
- Mostly 911 Response wit...
Q7: Number of responses per year

- Less than 100
- 101-500
- 501 - 1,000
- 1,001 - 10,000
- 10,001 - 25,000
- 25,001 - 50,000
- 50,001 - 100,000
- 100,001 +
Q8: Number of personnel

- 1-5 personnel
- 6-10 personnel
- 11-20 personnel
- 21-50 personnel
- 51-100 personnel
- 100-500 personnel
- 501-1000 personnel
- 1000-2500 personnel
- 2501-5000 personnel

Answered: 891    Skipped: 0
Q9: Is the COVID-19 pandemic response straining your EMS agency’s finances?

- Answered: 882
- Skipped: 9
Q10: How long do you estimate you will be able to sustain operations without relief?

- Answered: 617  
- Skipped: 274

[Bar chart showing the distribution of answers]
Q11: By what percentage do you expect your EMS agency to exceed your current annual budget due to COVID-19?

- Based on scale from 1% to more than 250%
Q12: How much unbudgeted expense do you anticipate in workforce overtime in the month of April due to COVID-19 response?

- Answered: 812
- Skipped: 79
Q13: Has your EMS Agency applied for federal COVID-19 relief funding?

- Answered: 806
- Skipped: 85
Q14: Was your EMS Agency awarded the federal COVID-19 relief funding for which you applied?

- Answered: 105   Skipped: 786
Q15: Has your EMS Agency applied for State COVID-19 relief funding?

Answered: 796    Skipped: 95
Q16: Was your EMS Agency awarded the State COVID-19 relief funding for which you applied?

- Answered: 77  Skipped: 814
Q17: What type of government preparedness or response funding has your EMS Agency applied for in the past, pre-COVID 19? (Check all that apply)

<table>
<thead>
<tr>
<th>Type</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal (Examples...)</td>
<td>40%</td>
</tr>
<tr>
<td>State (Example: St...)</td>
<td>50%</td>
</tr>
<tr>
<td>Local (Foundation...)</td>
<td>30%</td>
</tr>
<tr>
<td>N/A</td>
<td>20%</td>
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</tbody>
</table>
Q18: Has your EMS Agency been awarded government preparedness or response funding for which it applied in the past, pre-COVID 19? (Check all that apply)
Q19: Has your EMS Agency experienced a difference in overall call volume in the last month?

- Answered: 754  
  - Skipped: 137
Q20: By what percentage is the difference in your overall call volume in the last month?

Answered: 547   Skipped: 344
Q21: Are hospitals diverting your patients?

- Answered: 749  Skipped: 142
Q22: How long is it currently taking to offload your patients at the hospital?

- Answered: 741
- Skipped: 150
Q23: Is your EMS Agency using treat and release protocols?

- Answered: 738  Skipped: 153
Q24: Is your Agency being reimbursed for the treat and release protocol?

Answered: 471    Skipped: 420
Q25: Will your EMS Agency implement the new CMS-approved treat and transport to appropriate facility protocols?

- Answered: 731    Skipped: 160
Q26: Is your EMS agency using Community Paramedics to fill patient care gaps in your community due to the pandemic?

- Answered: 729  Skipped: 162
Q27: Is your agency being reimbursed or paid for the CP services being rendered?

- Answered: 82
- Skipped: 809
Q28: Is your local healthcare system involving your EMS agency in COVID-19 planning and response efforts?

- Answered: 723    Skipped: 168
Q29: Is your public health agency involving your EMS agency in COVID-19 planning and response efforts?

- Answered: 720  Skipped: 171
Q30: Is your healthcare coalition engaging your EMS Agency in COVID-19 planning and response efforts?

- Answered: 712  Skipped: 179
Q31: Does your EMS Agency currently have N95 masks available?

- Answered: 712
- Skipped: 179
Q32: How long do you expect your current supply of N95 masks to last?

Answered: 681  Skipped: 210
Q33: How many N95 masks does your Agency need to sustain operations and protect your workforce through the end of April?

- Answered: 375  
- Skipped: 516
Q34: Does your EMS Agency currently have gloves available?

Answered: 710    Skipped: 181
Q35: How long do you expect your current supply of gloves to last?

- Answered: 707
- Skipped: 184
Q36: How many gloves does your Agency need to sustain operations and protect your workforce through the end of April?

- Answered: 179
- Skipped: 712
Q37: Does your EMS Agency currently have eye protection available?

- Answered: 704  
- Skipped: 187
Q38: How long do you expect your current eye protection supply to last?

Answered: 676    Skipped: 215
Q39: How much eye protection does your Agency need to sustain operations and protect your workforce through the end of April?

- Answered: 258
- Skipped: 633
Q40: Does your EMS Agency currently have gowns available?

- Answered: 704
- Skipped: 187

Bar chart showing responses:
- Yes: 80%
- No: 20%
- Not Required: 0%
- Other (please specify): 0%
Q41: How long do you expect your current gown supply to last?

Answered: 606    Skipped: 285
Q42: How many gowns does your Agency need to sustain operations and protect your workforce through the end of April?

- Answered: 456
- Skipped: 435
Q43: Does your EMS Agency have enough available ambulances to cover the current or projected increased response volume?

- Answered: 697
- Skipped: 194
Q44: How many ambulances does your Agency need to cover your current patient load?

Answered: 110    Skipped: 781
Q45: Does your EMS Agency have enough decontamination materials and supplies?

Answered: 692  Skipped: 199
Q46: What is the current amount of time it is taking to decontaminate your ambulances after transporting a potential COVID-19 patient?

Answered: 689    Skipped: 202
Q47: Does your EMS Agency currently have access to ventilators?

- Answered: 687  Skipped: 204
Q48: How long do you expect your current supply to last?

Answered: 249    Skipped: 642
Q49: How many ventilators does your Agency need to cover your patients load through the end of April?

- Answered: 327
- Skipped: 564
Q50: Is your EMS Agency experiencing a shortage of vital pre-hospital medications?

- Answered: 681    Skipped: 210
Q51: What percentage of your personnel have tested positive for COVID-19 to-date?

Answered: 679    Skipped: 212
Q52: What percentage of your personnel are currently quarantined?

- Answered: 679    Skipped: 212
Q53: Have you had any LODD from COVID-19 at your EMS Agency?

- Answered: 679  Skipped: 212
Q54: What percentage of your personnel has been tested for COVID-19?

- Answered: 677  Skipped: 214
Q55: Have the families of your personnel been offered testing?

- Answered: 675  Skipped: 216
Q56: If a practitioner tests positive for COVID-19, is testing offered to their family?

- Answered: 613  
- Skipped: 278
Q57: If a practitioner tests positive for COVID-19 or is quarantined, does that practitioner have access to alternate living arrangements outside their home and your EMS agency?

- Answered: 672  Skipped: 219
Q58: Are the alternative living arrangements offered free of charge?

- Answered: 274  Skipped: 617
Q59: Does your agency’s workforce have access to daycare for their children?

- Answered: 671  
- Skipped: 220
Q60: Are the daycare services offered to EMS personnel free of charge?

Answered: 215   Skipped: 676