



National Survey of EMS Managers on COVID-19 Impact

▶ Tuesday, April 21, 2020



▶ 891 Total Responses

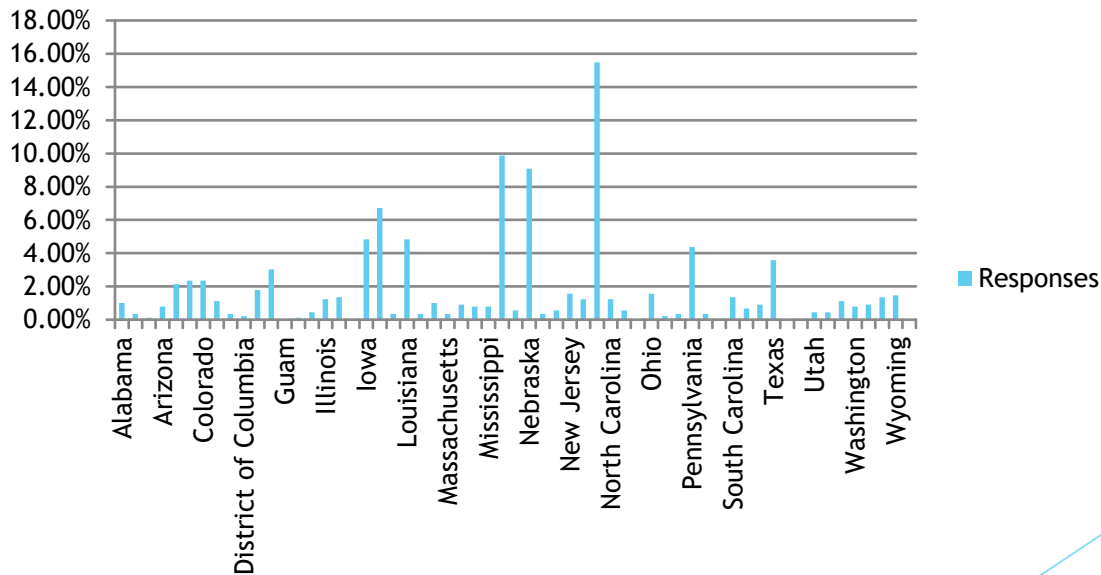
49 States, DC, Puerto Rico and American Samoa

▶ Date Survey Released: Wednesday, April 06, 2020

Q2: The location of EMS agency

▶ Answered: 891 Skipped: 0

The location of EMS agency



Q3: Type of service

▶ Answered: 891 Skipped: 0

ANSWER CHOICES	RESPONSES	
Paid	55.11%	491
Volunteer	22.00%	196
Combination	22.90%	204
TOTAL		891

Q4: Type of Care:

► Answered: 891 Skipped: 0

ANSWER CHOICES	RESPONSES	
Response without Transport - BLS	8.64%	77
Response without Transport - ALS	6.17%	55
Response with Transport (Ambulance) - BLS	17.06%	152
Response with Transport (Ambulance) - ALS	68.13%	607
TOTAL		891

Q5: Delivery model of service

▶ Answered: 891 Skipped: 0

ANSWER CHOICES	RESPONSES	
Fire	29.97%	267
Public - County	16.27%	145
Private Non-profit	14.14%	126
Private For-profit	11.22%	100
Public - City	11.00%	98
Hospital Based	8.98%	80
Other (please specify)	3.25%	29
Public - Regional	3.14%	28
Public Utility Model	0.90%	8
Law Enforcement	0.67%	6
Industrial	0.34%	3
Military	0.11%	1
TOTAL		891

Q6: Type of Response

▶ Answered: 887 Skipped: 4

ANSWER CHOICES	RESPONSES	
911 / Emergency Response Only	53.66%	476
Inter-facility Transfer Only	1.58%	14
Mostly Inter-facility with Some 911 Response	3.83%	34
Mostly 911 Response with Some Inter-Facility	40.92%	363
TOTAL		887

Q7: Number of responses per year

▶ Answered: 891 Skipped: 0

ANSWER CHOICES	RESPONSES	
Less than 100	8.42%	75
101-500	19.53%	174
501 - 1,000	9.76%	87
1,001 - 10,000	37.60%	335
10,001 - 25,000	10.33%	92
25,001 - 50,000	6.62%	59
50,001 - 100,000	4.26%	38
100,001 +	3.48%	31
TOTAL		891

Q8: Number of personnel

▶ Answered: 891 Skipped: 0

ANSWER CHOICES	RESPONSES	
1-5 personnel	2.47%	22
6-10 personnel	8.75%	78
11-20 personnel	17.96%	160
21-50 personnel	33.33%	297
51-100 personnel	16.50%	147
100-500 personnel	17.06%	152
501-1000 personnel	2.58%	23
1000-2500 personnel	0.67%	6
2501-5000 personnel	0.67%	6
TOTAL		891

Q9: Is the COVID-19 pandemic response straining your EMS agency's finances?

► Answered: 882 Skipped: 9

ANSWER CHOICES	RESPONSES	
Yes	70.75%	624
No	29.25%	258
TOTAL		882

Q10: How long do you estimate you will be able to sustain operations without relief?

► Answered: 617 Skipped: 274

ANSWER CHOICES	RESPONSES	
Days	1.46%	9
Weeks	11.18%	69
1-2 Months	23.50%	145
3-6 Months	30.79%	190
Until the End of Year	33.06%	204
TOTAL		617

Q11: By what percentage do you expect your EMS agency to exceed your current annual budget due to COVID-19?

▶ Answered: 831 Skipped: 60

ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	67	55,440	831
Total Respondents: 831			

Q12: How much unbudgeted expense do you anticipate in workforce overtime in the month of April due to COVID-19 response?

► Answered: 812 Skipped: 79

ANSWER CHOICES	RESPONSES	
None	29.31%	238
\$100s-Hundreds	12.44%	101
\$1,000s-Thousands	31.40%	255
\$10,000s-Tens of Thousands	20.07%	163
\$100,000s-Hundreds of Thousands	6.65%	54
\$1,000,000- Millions	0.12%	1
TOTAL		812

Q13: Has your EMS Agency applied for federal COVID-19 relief funding?

▶ Answered: 806 Skipped: 85

ANSWER CHOICES	RESPONSES	
Yes	13.03%	105
No	60.05%	484
In process	26.92%	217
TOTAL		806

Q14: Was your EMS Agency awarded the federal COVID-19 relief funding for which you applied?

▶ Answered: 105 Skipped: 786

ANSWER CHOICES	RESPONSES	
Yes	9.52%	10
No	5.71%	6
Awaiting a response	84.76%	89
TOTAL		105

Q15: Has your EMS Agency applied for State COVID-19 relief funding?

▶ Answered: 796 Skipped: 95

ANSWER CHOICES	RESPONSES	
Yes	9.30%	74
No	63.19%	503
In process	27.51%	219
TOTAL		796

Q16: Was your EMS Agency awarded the State COVID-19 relief funding for which you applied?

▶ Answered: 77 Skipped: 814

ANSWER CHOICES	RESPONSES	
Yes	7.79%	6
No	18.18%	14
Awaiting a response	74.03%	57
TOTAL		77

Q17: What type of government preparedness or response funding has your EMS Agency applied for in the past, pre-COVID 19? (Check all that apply)

▶ Answered: 774 Skipped: 117

ANSWER CHOICES	RESPONSES
Federal (Examples: First Responder Grants, Public Health Grants, etc.)	42.51% 329
State (Example: State Homeland Security Grants, State Public Health Grants, State Public Safety Grants, etc)	52.97% 410
Local (Foundation Grants, etc)	36.30% 281
N/A	30.49% 236
Total Respondents: 774	

Q18: Has your EMS Agency been awarded government preparedness or response funding for which it applied in the past, pre-COVID 19? (Check all that apply)

▶ Answered: 527 Skipped: 364

ANSWER CHOICES	RESPONSES	
Awarded Federal funding	30.36%	160
Awarded State funding	44.78%	236
Awarded Local funding	31.12%	164
Did not receive any funding for which our EMS Agency applied	35.10%	185
Total Respondents: 527		

Q19: Has your EMS Agency experienced a difference in overall call volume in the last month?

▶ Answered: 754 Skipped: 137

ANSWER CHOICES	RESPONSES	
Increased	12.20%	92
Decreased	60.48%	456
Remained the same	27.32%	206
TOTAL		754

Q20: By what percentage ?

▶ Answered: 547 Skipped: 344

ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	34	18,837	547
Total Respondents: 547			

Q21: Are hospitals diverting your patients?

▶ Answered: 749 Skipped: 142

ANSWER CHOICES	RESPONSES	
Yes	11.88%	89
No	88.12%	660
TOTAL		749

Q22: How long is it currently taking to offload your patients at the hospital?

► Answered: 741 Skipped: 150

ANSWER CHOICES	RESPONSES	
None	13.77%	102
less than 30 minutes	61.13%	453
31-60 minutes	21.73%	161
61-90 minutes	2.70%	20
91-120 minutes	0.54%	4
more than 120 minutes	0.13%	1
TOTAL		741

Q23: Is your EMS Agency using treat and release protocols?

▶ Answered: 738 Skipped: 153

ANSWER CHOICES	RESPONSES	
Yes	63.69%	470
No	36.31%	268
TOTAL		738

Q24: Is your Agency being reimbursed for the treat and release protocol?

► Answered: 471 Skipped: 420

ANSWER CHOICES	RESPONSES	
Yes	12.53%	59
No	87.47%	412
TOTAL		471

Q25: Will your EMS Agency implement the new CMS-approved treat and transport to appropriate facility protocols?

▶ Answered: 731 Skipped: 160

ANSWER CHOICES	RESPONSES	
Yes	73.05%	534
No	26.95%	197
TOTAL		731

Q26: Is your EMS agency using Community Paramedics to fill patient care gaps in your community due to the pandemic?

▶ Answered: 729 Skipped: 162

ANSWER CHOICES	RESPONSES	
Yes	11.25%	82
No	88.75%	647
TOTAL		729

Q27: Is your agency being reimbursed or paid for the CP services being rendered?

▶ Answered: 82 Skipped: 809

ANSWER CHOICES	RESPONSES	
Yes	19.51%	16
No	80.49%	66
TOTAL		82

Q28: Is your local healthcare system involving your EMS agency in COVID-19 planning and response efforts?

▶ Answered: 723 Skipped: 168

ANSWER CHOICES	RESPONSES	
Yes	77.32%	559
No	22.68%	164
TOTAL		723

Q29: Is your public health agency involving your EMS agency in COVID-19 planning and response efforts?

► Answered: 720 Skipped: 171

ANSWER CHOICES	RESPONSES	
Yes	76.67%	552
No	23.33%	168
TOTAL		720

Q30: Is your healthcare coalition engaging your EMS Agency in COVID-19 planning and response efforts?

► Answered: 712 Skipped: 179

ANSWER CHOICES	RESPONSES	
Yes	57.44%	409
No	12.36%	88
N/A - We do not have a healthcare coalition in our area/region.	30.20%	215
TOTAL		712

Q31: Does your EMS Agency currently have N95 masks available?

▶ Answered: 712 Skipped: 179

ANSWER CHOICES	RESPONSES	
Yes	95.65%	681
No	4.35%	31
TOTAL		712

Q32: How long do you expect your current supply of N95 masks to last?

▶ Answered: 681 Skipped: 210

ANSWER CHOICES	RESPONSES	
Days	6.90%	47
Weeks	43.76%	298
1-2 Months	35.39%	241
3-6 Months	11.45%	78
Until End of the Year	2.50%	17
TOTAL		681

Q33: How many N95 masks does your Agency need to sustain operations and protect your workforce through the end of April?

► Answered: 375 Skipped: 516

ANSWER CHOICES	RESPONSES	
100s-Hundreds	80.53%	302
1,000s-Thousands	16.80%	63
10,000s-Tens of Thousands	2.40%	9
100,000s-Hundred of Thousands	0.27%	1
1,000,000s-Millions	0.00%	0
TOTAL		375

Q34: Does your EMS Agency currently have gloves available?

▶ Answered: 710 Skipped: 181

ANSWER CHOICES	RESPONSES	
Yes	99.72%	708
No	0.28%	2
TOTAL		710

Q35: How long do you expect your current supply of gloves to last?

▶ Answered: 707 Skipped: 184

ANSWER CHOICES	RESPONSES	
Days	1.41%	10
Weeks	24.05%	170
1-2 Months	42.01%	297
3-6 Months	23.62%	167
Until End of the Year	8.91%	63
TOTAL		707

Q36: How many gloves does your Agency need to sustain operations and protect your workforce through the end of April?

► Answered: 179 Skipped: 712

ANSWER CHOICES	RESPONSES	
100s-Hundreds	57.54%	103
1,000s-Thousands	34.64%	62
10,000s-Tens of Thousands	6.70%	12
100,000s-Hundreds of Thousands	1.12%	2
1,000,000s-Millions	0.00%	0
TOTAL		179

Q37: Does your EMS Agency currently have eye protection available?

▶ Answered: 704 Skipped: 187

ANSWER CHOICES	RESPONSES	
Yes	96.02%	676
No	3.84%	27
Not Required	0.14%	1
TOTAL		704

Q38: How long do you expect your current eye protection supply to last?

▶ Answered: 676 Skipped: 215

ANSWER CHOICES	RESPONSES	
Days	6.80%	46
Weeks	27.22%	184
1-2 Months	30.03%	203
3-6 Months	16.12%	109
Until the End of the Year	19.82%	134
TOTAL		676

Q39: How much eye protection does your Agency need to sustain operations and protect your workforce through the end of April?

► Answered: 258 Skipped: 633

ANSWER CHOICES	RESPONSES	
100s-Hundreds	85.66%	221
1,000s-Thousands	12.40%	32
10,000s-Tens of Thousands	0.78%	2
100,000-Hundred of Thousands	1.16%	3
1,000,000s-Millions	0.00%	0
TOTAL		258

Q40: Does your EMS Agency currently have gowns available?

▶ Answered: 704 Skipped: 187

ANSWER CHOICES	RESPONSES	
Yes	86.22%	607
No	12.93%	91
Not Required	0.85%	6
Other (please specify)	0.00%	0
TOTAL		704

Q41: How long do you expect your current gown supply to last?

► Answered: 606 Skipped: 285

ANSWER CHOICES	RESPONSES	
Days	16.67%	101
Weeks	43.73%	265
1-2 Months	26.90%	163
3-6 Months	10.40%	63
Until End of the Year	2.31%	14
TOTAL		606

Q42: How many gowns does your Agency need to sustain operations and protect your workforce through the end of April?

► Answered: 456 Skipped: 435

ANSWER CHOICES	RESPONSES	
100s-Hundreds	80.70%	368
1,000-Thousands	17.98%	82
10,000-Tens of Thousands	1.10%	5
100,000-Hundreds of Thousands	0.22%	1
1,000,000-Millions	0.00%	0
TOTAL		456

Q43: Does your EMS Agency have enough available ambulances to cover the current or projected increased response volume?

▶ Answered: 697 Skipped: 194

ANSWER CHOICES	RESPONSES	
Yes	84.65%	590
No	15.35%	107
TOTAL		697

Q44: How many ambulances does your Agency need to cover your current patient load?

► Answered: 110 Skipped: 781

ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	4	477	110
Total Respondents: 110			

Q45: Does your EMS Agency have enough decontamination materials and supplies?

► Answered: 692 Skipped: 199

ANSWER CHOICES	RESPONSES	
Yes	64.02%	443
No	35.98%	249
TOTAL		692

Q46: What is the current amount of time it is taking to decontaminate your ambulances after transporting a potential COVID-19 patient?

▶ Answered: 689 Skipped: 202

ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	42	29,070	689
Total Respondents: 689			

Q47: Does your EMS Agency currently have access to ventilators?

▶ Answered: 687 Skipped: 204

ANSWER CHOICES	RESPONSES	
Yes	36.24%	249
No	33.62%	231
Not Required	30.13%	207
TOTAL		687

Q48: How long do you expect your current supply to last?

► Answered: 249 Skipped: 642

ANSWER CHOICES	RESPONSES	
Days	12.85%	32
Weeks	26.91%	67
1-2 Months	29.72%	74
3-6 Months	6.02%	15
Until the End of the Year	24.50%	61
TOTAL		249

Q49: How many ventilators does your Agency need to cover your patients load through the end of April?

► Answered: 327 Skipped: 564

ANSWER CHOICES	RESPONSES	
1-2 ventilators	70.64%	231
3-5 ventilators	20.80%	68
6-10 ventilators	3.67%	12
more than 10 ventilators	4.89%	16
TOTAL		327

Q50: Is your EMS Agency experiencing a shortage of vital pre-hospital medications?

▶ Answered: 681 Skipped: 210

ANSWER CHOICES	RESPONSES	
Yes	36.56%	249
No	63.44%	432
TOTAL		681

Q51: What percentage of your personnel have tested positive for COVID-19 to-date?

▶ Answered: 679 Skipped: 212

ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	1	783	679
Total Respondents: 679			

Q52: What percentage of your personnel are currently quarantined?

▶ Answered: 679 Skipped: 212

ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	3	1,790	679
Total Respondents: 679			

Q53: Have you had any LODD from COVID-19 at your EMS Agency?

▶ Answered: 679 Skipped: 212

ANSWER CHOICES	RESPONSES	
Yes	2.65%	18
No	97.35%	661
TOTAL		679

Q54: What percentage of your personnel has been tested for COVID-19?

▶ Answered: 677 Skipped: 214

ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	4	2,761	677
Total Respondents: 677			

Q55: Have the families of your personnel been offered testing?

▶ Answered: 675 Skipped: 216

ANSWER CHOICES	RESPONSES	
Yes	8.89%	60
No	91.11%	615
TOTAL		675

Q56: If a practitioner tests positive for COVID-19, is testing offered to their family?

► Answered: 613 Skipped: 278

ANSWER CHOICES	RESPONSES	
Yes	30.18%	185
No	69.82%	428
TOTAL		613

Q57: If a practitioner tests positive for COVID-19 or is quarantined, does that practitioner have access to alternate living arrangements outside their home and your EMS agency?

▶ Answered: 672 Skipped: 219

ANSWER CHOICES	RESPONSES	
Yes	40.48%	272
No	59.52%	400
TOTAL		672

Q58: Are the alternative living arrangements offered free of charge?

▶ Answered: 274 Skipped: 617

ANSWER CHOICES	RESPONSES	
Yes	88.32%	242
No	11.68%	32
TOTAL		274

Q59: Does your agency's workforce have access to daycare for their children?

▶ Answered: 671 Skipped: 220

ANSWER CHOICES	RESPONSES	
Yes	31.74%	213
No	68.26%	458
Other (please specify)	0.00%	0
TOTAL		671

Q60: Are the daycare services offered to EMS personnel free of charge?

► Answered: 215 Skipped: 676

ANSWER CHOICES	RESPONSES	
Yes	36.74%	79
No	63.26%	136
TOTAL		215