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June 12, 2024

Sony Pictures
10202 W. Washington Blvd.
Culver City, CA 90232

Marvel Entertainment
135 W. 50th Street
New York, NY 10020

Re: Request for Inclusion of EMS Consultant in Future Productions

Dear Sony Pictures and Marvel Entertainment,

Subject: Request for Inclusion of EMS Consultant in Future Productions

On behalf of the National Association of Emergency Medical Technicians ([NAEMT](https://www.naemt.org)), we would like to express our appreciation for your recent film, "Madame Web." We understand that movies are crafted for entertainment and recognize the challenges in balancing accurate portrayals with engaging storytelling.

While we enjoyed the film, we observed that some aspects of the portrayal of emergency medical services (EMS) professionals were particularly problematic. As an organization representing over 90,000 EMS professionals worldwide, it is important to us that the portrayal of our profession reflects, as closely as possible, the realities and nuances of prehospital care.

We acknowledge that "Madame Web" is not a documentary, and we do not expect the portrayal of EMS to be entirely realistic. However, there were elements in the movie that misrepresented the skills, responsibilities, and the very essence of the EMS profession. Such inaccuracies, while perhaps minor to the storyline, can have significant implications for public perceptions of EMS providers.

To enhance the quality of future productions and ensure a more accurate depiction of EMS professionals, we recommend the inclusion of an EMS consultant in the production team. Advice from an EMS consultant can provide valuable insights and guidance on the realistic portrayal of medical scenarios, equipment, and the day-to-day challenges faced by EMS professionals. This collaboration would not only elevate the authenticity of the scenes involving medical care but also contribute to a more respectful and accurate representation of our profession.

We believe that integrating an EMS consultant into the production process would be mutually beneficial. It would help maintain the high standards of storytelling that Sony Pictures and Marvel Entertainment are known for while providing a platform to educate and inform the public about the critical work of EMS professionals.

We appreciate your consideration of this proposal and are available for further discussion on how we can support your future projects. Thank you for your time and understanding.

Sincerely,

A handwritten signature in blue ink that reads "Susan F. Bailey". The signature is written in a cursive style with a long horizontal flourish at the end.

Susan F. Bailey, MSEM, NRP
NAEMT President