

Memorandum # 2003001
FOR IMMEDIATE DISTRIBUTION
3/26/20

To: MedStar System

Re: COVID-19 Non-transport and Referral

Good Afternoon,

In review of the “COVID-19 Non-transport and Referral” disposition, we have noticed some trends that should be addressed to ensure that we are in compliance with the directive, and are making the best decisions for ourselves, our patients, and the healthcare system.

Documentation for COVID-19 Non-Transport and Referral:

The criteria in the directive must be reflected in your documentation, to include:

- A full medical history (including signs and symptoms) and an appropriate physical exam
- At least one set of vital signs
- Pregnancy (yes/no) if applicable
- A brief summary of the procedural steps, (i.e., home-care instructions, follow up with PCP or call 911 if conditions worsen, resource information in the handout)

Disposition of patients with suspected COVID-19:

It is essential to ensure the proper disposition for these patients, in compliance with protocol. Appropriate dispositions, along with a brief explanation, are provided below:

COVID-19 Non-transport and Referral:

- Patients with signs and symptoms consistent with COVID-19 that meet the criteria for COVID-19 Non-transport and Referral

Transport:

- Patients with signs and symptoms consistent with COVID-19 that do not meet the criteria for COVID-19 Non-transport and Referral and consent to treatment and transport

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- Patients with signs and symptoms consistent with COVID-19 that do not meet the criteria for COVID-19 Non-transport and Referral but refuse treatment and/or transport

Refused all contact:

- Patients with signs and symptoms consistent with COVID-19 that refuse all contact or assessment

We appreciate your hard work and will continue to provide information as we move forward with this process. You can always reach out to OMD via email, (omd@medstar911.org) or call OLPG (682-302-4911) for real-time guidance.

Thanks,
Buck Gleason – Clinical Quality Manager

