

NAEMT Mental Health Resilience Officer Course - Stress Continuum

Thriving	Surviving	Struggling	Crisis
 Definition regular use of coping skills during stress optimal functioning Features in control calm and steady getting the job done reliable playing sense of humor physically healthy sleeping enough emotionally available 	Definition mild or temporary distress and loss of function Types personal and work stress acute or critical incident stress compassion fatigue Features worried irritable, angry cutting corners sleep loss poor focus avoidance criticism social isolation 	Definition moderate/persistent distress moderate impairment in multiple areas Types trauma (vicarious or direct) compassion fatigue grief exhaustion moral injury Features loss of control can't sleep or sleep all the time panic/rage apathy guilt/shame relationships suffering somatic complaints	 Definition severe distress serious impairment behavioral health diagnosis Types PTSD (secondary or direct) anxiety depression substance overuse Features thoughts of suicide hopelessness/helplessness broken relationships feeling lost chronic somatic complaints
Self Care/Resilience	Resolves with self care/ Peer support/Chaplin/EAP	Requires support from agency leadership/Chaplin/EAP	Requires clinical care

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